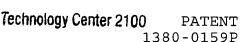


RECEIVED

OCT 1 7 2001



N THE U.S. PATENT AND TRADEMARK OFFICE

Applicant:

Peter A. JENSEN

Conf.:

6204

Appl. No.:

09/886,388

Group:

2176

Filed:

June 22, 2001

Examiner: UNKNOWN

For:

METHOD AND SYSTEM FOR INTERACTIVE

DISTRIBUTION OF MESSAGES

L E T T E .R

Assistant Commissioner for Patents Washington, DC 20231

October 16, 2001

Sir:

Under the provisions of 35 U.S.C. § 119 and 37 C.F.R. § 1.55(a), the applicant(s) hereby claim(s) the right of priority based on the following application(s):

Country

Application No.

Filed

NORWAY

1998 6118

December 23, 1998

A certified copy of the above-noted application(s) is(are) attached hereto.

If necessary, the Commissioner is hereby authorized in this, concurrent, and future replies, to charge payment or credit any overpayment to Deposit Account No. 02-2448 for any additional fee required under 37 C.F.R. §§ 1.16 or 1.17; particularly, extension of time fees.

Respectfully submitted

BIRCH, STEWARY KOLASCH & BIRCH, LLP

Ву

Michael K. Mutter, #29,680

P.O. Box 747

Falls Church, VA 22040-0747

 $(703) \cdot 205 - 8000$

Attachment

1380-0159P

MKM/qf

(Rev. 09/26/01)



KONGERIKET NORGE The Kingdom of Nörway

P.A. Jensen 1380-159P SN 09/886,388 6/22/01 Birch, Stewart, etal, (703)205-8000



Bekreftelse på patentsøknad nr

Certification of patent application no

19986118

Det bekreftes herved at vedheftede dokument er nøyaktig utskrift/kopi av ovennevnte søknad, som opprinnelig inngitt 1998.12.23

It is hereby certified that the annexed document is a true copy of the above-mentioned application, as originally filed on 1998.12.23

According to document received on 07. November 2000, the name of the applicant has been changed to: The Mobile Media Company AS, Stenersgt. 1E, N-0050 Oslo Norway

2001.07.17

Foodder Stopmmen

Freddy Strømmen Seksjonsleder

Ellen B. Olsen



16

TE /HMY

PATENTSTYRET

23.DES98 986118

Søker:

Multimedia Capital AS

Karlsborgvn. 4 N-0193 OSLO

Fullmektig:

Onsagers Patentkontor - Defensor AS

Tollbugaten 24 N-0157 OSLO

Oppfinner:

Peter Albert Jensen

Adr. følger senere

Oppfinnelsens

tittel:

Method and system for interactive distribution of

messages

FIELD OF THE INVENTION

The present invention relates to a method and a system for interactive distribution of messages from information providers to users over a computer network.

5 BACKGROUND OF THE INVENTION

10

15

20

25

30

As a result of the enormous growth of the Internet and other computer networks, the market for distribution of information such as advertisement and information from information providers to users has been growing steadily. However, the possibilities native to computer systems regarding information handling has not been effectively exploited. Most advertising on computer networks is in the form of information banners or similar items on a web page, or as complete web pages. Through so called Common Gateway Interface (CGI) scripts and other programming, one out of a number of messages to be displayed can be selected based on information available through the communication protocols being used, such as the users geographic location. On some web pages, such as search engines, the message to be displayed is sometimes selected based on the search request entered by the user.

US-patent 5,794,210 describes a system for payment to computer and other users for paying attention to an advertisement or other "negatively priced" information distributed over a computer network. This system presents information that is detached from the content the user is seeking out on the network, and instead targets users based on digitally stored demographic profiles of potential users. The consumer database containing the profiles is created when the consumer, through his computer, registers for receiving ads, information and services. The system allows for competing advertisers to "bid" for the attention of users.

European patent application EP-A-847 156 describes a system for delivering music on demand over the Internet. The system maintains a subscriber profile database specifying demographic data. When a user requests a unit of music from the system, an advertising message is appended to the requested music based upon a matching of profile criteria.

International patent application WO 97/26729 describes a way of targeting ads by defining "communities" to which different users belong. Each community consists of people that have shown a tendency for similar interests and likes and dislikes, particularly people that have shown a tendency to be interested in the same ads. A measure of similarity is generated through tracking consumers' activities by means of "cookies", or by software running on consumers' computers, such as in-line plug-ins, screensavers working in conjunction with a Web browser, or the Web browser itself.

10 SUMMARY OF THE INVENTION

5

15

20

25

30

Through different systems for establishment of user profiles, advertisers are given the opportunity to target their advertising more efficiently. The present invention gives advertisers additional opportunities to keep users attention for a prolonged period of time, measure the attention paid to their ads by the users and to change their marketing strategy in real time based on such measurements.

The present invention is based on a an arrangement of information in an information server according to information tree structures. An information message is preferably selected for being displayed to a user based on the demographics defined by the advertiser as his or her intended audience. If a user's profile indicates that the user belongs to the targeted audience, the message is transferred to the users computer and displayed. When the message in displayed, the user will be presented with a number of choices, including requests for further information about the content of the message, related content etc., and an indication that the user is not interested in this message. If the user requests further information, he or she is presented with a new message and new choices. In this way the user can work his way through the information tree all the way to the last branch, or he can, at any point, break off by indication that he is not interested in further messages regarding this particular content. The information server will maintain a record of all these request, and preferably generate statistics indicating the success of the individual messages.

In accordance with a first aspect of the present invention, the selection of the particular message to be displayed when a user connects to the system is

based on how much an advertiser is willing to pay for the display of the message. All advertisers using the system according to the present invention will have access either through their own computers or by contacting the system's operator, and by bidding they can make sure that their messages will be first in line for display to a given demographic group. In this way an advertiser can define several demographic groups to which he wants his message displayed, but he can give different priority to different groups.

In accordance with a second aspect of the present invention, statistics are generated showing how often a particular message has been displayed and in the case of a message targeted to several demographic groups as defined by the users' profiles how often the message has been displayed to each group. Further statistics are generated showing how far into the information tree users from different demographic groups have penetrated. Based on this information, an advertiser is given the opportunity to decide that he will no longer target a group that shows little or no interest in his messages, and instead he can shift the allocated resources from one group to another. Allocated resources in this context will normally mean the fee the advertiser pays for having his messages displayed.

In accordance with a third aspect of the invention, the messages are multimedia messages such as images, animated computer graphics and sound. In a preferred embodiment of this aspect, the text part of the multimedia message is sent through a text to speech processor residing either on the information server, on the users computer or on a separate computer connected to the network, before being presented to the user. The text to speech converter will convert the text to a string of symbols or other data units representing phonemes, diphones or some other representation of speech, and this string of symbols or data units will be inputted to a speech synthesizer in the users computer, and possibly also to a computer graphics program generating a "talking head".

The characterizing features of the invention are defined in the independent claims. The dependent claims define particular additional features and preferred embodiments.

DESCRIPTION OF THE DRAWINGS

5

10

15

20

The various advantages of the present invention will become apparent to those skilled in the art by reading the following specification and by reference to the drawings, where:

- Figure 1 shows a computer network on which the system according to the present invention is in operation,
- Figure 2 shows an example of a message displayed by a system according to the present invention,
- Figure 3 is a block diagram of an information tree illustration the organization of information in the system according to the present invention,
- Figure 4 shows a registration form for a user who wants to register with a system according to the present invention,
- Figure 5 shows a message presentation report generated by an information server that is part of a system according to the present invention,
- Figure 6 shows a computer animation that can be used for pressenting messages according to the present invention.

DETAILED DESCRIPTION OF THE INVENTION

5

10

20

25

The present invention is a system for interactive distribution of information on a computer network such as the Internet. These messages can in principle be of any nature, commercial or non-commercial. In the following description, however, the information will be referred to as advertisements or messages and the information providers will be referred to as advertisers. This is for convenience only, and must not be interpreted as limiting to the invention, which can also cover information from non-profit organizations, political campaign information, entertainment or any other kind of information from any kind of information provider. Further, the system will be described as running on one information server, but it will be obvious to one skilled in the art that different functions of the system according to the invention can run on several computers connected to the computer network.

Referring now to fig. 1, the present invention allows any number of advertisers 1 to present their messages to a number of users 2 that are connected to a computer network 3. The messages are preferably stored as

information trees on an information server 4 that delivers the messages to the users' computers 2. The particular message selected for presentation to a particular user may be chosen based on the user's profile as stored in a user database and referenced to by a user ID, as well as the preferred demographic group targeted by the advertiser, but it may also simply be linked to other information available on the network, such as Web pages, entertainment such as audio or video and the like. When a user 2 connects to the network 3 and requests information, the message from the information server 4 will be transferred to the users' computer 2. If the message is linked to other information content on the network, such as a Web page, it is possible simply to embed the information in the information sought by the user and display it in the form of e.g. a banner on the Web page displayed by the users browser. When the message is detached from the information sought by the user, however, the message will preferably be presented in a separate window (10, fig. 2) on the display of the users computer 2.

5

10

15

20

25

30

35

Reffering to fig. 2, in addition to the actual information content of the message, the user will be presented with one or more choices for feed back to the system. These choices preferably include a request for additional information 11, 12, 13, a link to a web page 14, as well as an indication that the information content is of no interest to the user 15. When the user selects one of these options, a message will be sent back to the information server. If the user's response is a link to a web page, the users browser will retrieve this web page from the network, while a message is sent to the information server indicating the users choice. If the selected option is that the user is not interested in this information, this information is transmitted to the information server. In either of these cases the server records the users response and preferably a new message is selected and sent to the user. On the other hand, if the response is a request for further information, this is recorded by the server and the requested information is transmitted to the user. In principle, there are no limits to the number of options given to a user, but normally the user will be presented with one or just a few different requests for additional information. E.g. in the case where the message is an advertisement for a car, the user will be given the options to ask for more information about the particular model, about what other models are available, about down payment plans, etc. as well as an option to go to a particular web page or to indicate that he is not interested.

Referring to fig. 3, in the information server 4 the messages are arranged in an information tree. This means that preferably each first message Msg.1 stored on the information server is linked to one or more additional messages Msg.2a, Msg.2b, Msg.2c, and that these additional messages again are linked to additional messages Msg.3a, Msg.3b, Msg.3d, and so on until the end of the tree is reached in each case. The user is given the opportunity to access the additional messages through the feed back choices presented when messages are displayed on the user's computer 2. Preferably the information server 4 records each time a particular message is displayed and generates reports based on these statistics.

5

10

15

20

25

30

35

As an alternative to the above, the entire information tree defined by an advertiser can be transmitted at once, only to be displayed by the user's computer in accordance with the choices made by the user. In this case, the program that handles the presentation at the user's computer 2, the client, records the choices made by the user and sends this recorded information back to the information server 4. This information can be transmitted either every time the user makes a choice or after the user has made a choice that indicates that he is abandoning this particular information tree.

In order for advertisers to target users efficiently, the information server will preferably include a database containing user profiles. This database can in principle be generated in a number of ways, but in a preferred embodiment of the invention, first time users receive a user name when they register and enter their profile into the database. Figure 4 shows an example of what such a registration form might look like. The profile will typically consist of such information as age, gender, educational level, occupation, yearly income, interests and hobbies, favorite magazines etc. The user profile will normally not include the users name in order to protect the privacy of the user. When the user connects to the network he or she will be identified by a user ID that is transferred to the information server 4 when the user logs on to the system with a user name, by way of a "cookie" stored on the user's computer or by other means that will associate the user with a stored user profile without revealing the users identity. One way of accomplishing this is for the user's browser or a plug-in to the user's browser to establish the connection with the information server 4 in the background when the user connects to the network 3. In this manner the browser, preferably in a separate window or as

a pop-up, will retrieve messages or information trees from the information server 4 without interfering unduly with the user's activities on the network.

Advertisers will now be able to specify what user groups they want to target with their advertisements. A particular message or information tree can be so defined as to only be displayed to, say, men between 18 and 35 years old with an annual income between USD 20,000 and 30,000 and with a special interest in cars. Another message might on the other hand be so defined as to be displayed to several different demographic groups, such as men between 18 and 35 years old (group A), men between 35 and 50 years old (group B) and women between 18 and 50 years old (group C). Whenever either of these criteria are fulfilled, the corresponding message might be selected for display.

5

10

15

20

25

30

35

In a preferred embodiment of the invention, the advertisers have on-line access to the information server where they can review the presentation statistics generated as well as change the content of their messages or the targeted user profiles. Referring to the example above where an advertiser has decided that he wants to target the groups A, B and C. By accessing the information server 3 the advertiser will be able to bring up on the display of his computer 1 a presentation of the report generated by the information server 3. An example of such a report is shown in figure 5a. Such a report might e.g. show the advertiser that group B, men between 35 and 50 years old, hardly ever reach beyond level 2 in the information tree. In other words, when users whose user profile satisfies criteria B are exposed to the first. level message, they either indicate no interest at that point or they proceed to one of the level two messages only to indicate their lack of interest at that point. In contrast, in this example users satisfying criteria A or criteria C tend to proceed much further in the message tree, e.g. 34% of group A and 28% of group C proceeds beyond level 6. In this case, the advertiser might decide that he will no longer pay for having his messages displayed to users belonging to group B since they do not seem to be effective, and consequently he removes group B from his list of targeted groups. As a result of this change, the advertiser might also choose to redesign his messages. If some of the options or messages were in whole or part designed primarily with the now removed group B in mind, the advertiser might choose to remove this content and possibly replace it with alternative content. This

gives the advertiser a unique way of reacting immediately to user response to his advertising and change his marketing strategy in real time.

5

10

15

20

25

30

35

The price for delivery of messages may be fixed, or based on the size of the presentation. In other words, the advertiser pays the owner or operator of the system according to the present invention a certain amount for each delivery of a message. But according to a preferred embodiment of the invention, the price for the first presentation, i.e. the price for having the first message in the information tree transferred, is variable. One alternative is to let the advertisers set the price themselves, above a certain minimum. The messages will then be queued according to this pricing, with advertisers who bid the highest having their messages presented first. In this way, a user whose user profile satisfies the criteria of more than one advertisement or information tree will first be exposed to the first message in the information tree of the advertiser that has made the highest bid in order to reach this user. The bid need not be the same for the different groups specified by the advertiser. Referring back to the previous example this means that the advertiser need not bid the same amount for messages delivered to group A, group B, and group C. Only after the user has indicated that he is no longer interested in receiving messages from this information tree or he has reached the end of the information tree will he receive messages from the next advertiser. Instead of ordering the advertisements in a queue the different information trees can be given different likelihood of being selected based on how high they bid. In the case where a large number of advertisers compete for the attention of the users who might not be on-line for a very long time this might be preferable, because it will make the system interesting also to advertisers that do not have the resources to place their messages at the head of the queue. It will be a matter of choice for the operator of the system to determine what pricing strategy he finds most beneficial.

According to a preferred embodiment of the invention, the user, when presented with the different response alternatives, will be given the choice of being connected to a live operator. If this alternative is chosen, the user will be connected, directly or through the information server, to an operator representing the advertiser. This connection can be in the form of IRC (Internet Relay Chat), or through some other communication means over the network, such as voice or video conference.

(·

5

10

15

20

25

35

Referring now to figure 6, a preferred embodiment involving computer graphics and/or text to speech technology will be described. According to this embodiment, the text part of the messages in the information tree are run through a text to speech converter that converts the text to a string of phonemes, diphones or some other representation of speech, and this string is forwarded to a speech synthesizer running on the user's computer 2. Preferably this input is also forwarded to a graphics animation program that presents an animated "talking head". In this way, in addition to be presented with any graphics or audio information that is part of the message or messages from the advertiser, the text part of the message will be spoken by an animated figure in a particular window on the user's display. In the case where the user has chosen to connect to a live operator through a chat connection, the talking head will speak whatever the operator types in at his computer 1. The text to speech converter can be running on the user's computer 2, on the information server 4 or on any other computer connected to the network 3. In the latter case, the text part of the message is routed by way of the computer running the text to speech converter and then redirected to the user's computer 2.

As already mentioned, the connection from the user's computer to the information server 4 over the network 3 can be handled in the background of whatever session the user is involved in on the network 3 by the user's browser or a plug-in to the user's browser. In a preferred embodiment this browser or plug-in provides additional functionality for communication with the information server 4. This additional functionality can include access to statistics generated by the information server 4, the ability to upload, to the information server 4, information trees and any additional files (graphics, audio, video etc.) that are to be appended to the messages, as well as the ability to enter and change bids regarding how much one is willing to pay for the display of a message. In this way any user 2 who is connected to the network and who is authorized to upload information to the information 30 server 4 can also act as an advertiser 1. Preferably a chat client is included in this software so that a chat connection between any two users of the system can be established if one of the users has included such an alternative as one of the responses to any of the messages in the information tree that constitutes his advertisement.

The present invention has been described by way of an example including a number of advertisers, a number of users and one information server. It will be obvious to one of ordinary skill, however, that a number of variations are possible. The different functions of the information server could for instance be run on different computers, such as one for the database containing the information in the advertisments, one being the communications server connected to the computer network and one handling the statistics and the price information regarding displays of messages. It would furthermore be possible to realize a system wherein the information service provider and the advertiser, or information provider, was one and the same. In other words, it would be possible for the operator who is running the information server to deny access to any external advertisers and only present his own messages, or possibly only present messages he has installed on the information server himself on behalf of other advertisers. It is also possible to combine the presentation of advertisements with other presentations such as news and entertainment.

5

10



CLAIMS

1. Method for interactive distribution and presentation of information to users connected to a computer network, comprising the steps of

arranging the information to be presented according to information tree structures and storing these information trees on at least one computer connected to the computer network,

selecting one of the information trees for presentation to a user connected to the network and transferring at least a part of the information tree to said user,

presenting the first message in the selected information tree to said user through presentation means on the user's computer and at the same time presenting a number of responses for the user to choose between, at least some of these responses being linked to other messages in the information tree,

if the user selects a response that is linked to a second message in the information tree, presenting said second message to the user through said presentation means on the user's computer and at the same time again presenting a number of responses for the user to choose between, where some of these responses may or may not be linked to additional messages in the information tree,

repeating this process of presenting additional messages from the information tree until the user is presented with a message that is not linked to additional messages in said information tree or until the user selects a response that is not linked to an additional message.

- 25 2. Method according to claim 1, wherein the information tree is selected by means of a reference to said information tree or a group of information trees to which said information tree belongs, from some information the user retrieves from a computer connected to the computer network.
 - 3. Method according to claim 1, wherein the step of selecting an information tree for presentation to a user involves the steps of:

receiving from the user's computer a user ID that refers to a user profile in a user profile database,

comparing the user profile with user profile criteria associated with the information trees,

10

5

15

20

selecting an information tree with criteria that are fulfilled by the user profile.

4. Method according to one of the previous claims, wherein the step of selecting an information tree for presentation to a user involves the steps of: assigning priorities to the information trees and selecting the information tree with the highest priority of all the information trees that are eligible for selection.

5

10

- 5. Method according to claim 2, wherein the information in the information tree is presented embedded in the information the user accesses from a computer on the computer network.
- 6. Method according to one of claims 1 4, wherein the information at the users computer is presented separate from any other information presented to the user, such as in a separate window or a pop-up window on the display of the user's computer, as audio or as a combination of these.
- 7. Method according to one of the previous claims, comprising the additional step of:

storing information indicating how many times a particular message or message tree has been presented to users.

- 8. Method according to claim 7, wherein the step of storing information includes the step of differentiating between the presentation of messages from the different levels of the information tree.
 - 9. Method according to claim 7 or 8, further comprising the step of generating statistics representative of the stored information and presenting these statistics to anyone authorized to access them.
- 25 10. Method according to one of the previous claims, wherein the messages in the information trees are multimedia messages.
 - 11. Method according to one of the previous claims, wherein the text part of the messages are run through a text to speech converter and a speech synthesizer in order to be presented to the user as audible speech.
- 30 12. Method according to claim 11, wherein the output of the text to speech converter or the speech synthesizer is forwarded to computer animation

means on the user's computer in order to generate the animated image of a talking head.

13. System for interactive distribution and presentation of information to users connected to a computer network (3), comprising

5

10

15

20

25

30

35

at least one first computer (4) connected to the computer network (3), said at least one first computer including means for storing said information in the form of information tree structures (fig. 3), means for selecting one of the stored information trees for presentation to a user, and means for transmitting all or a part of the selected information tree over the computer network,

at least one second computer (2) connected to the computer network, said at least one second computer including means for receiving the information tree transmitted by said at least one first computer (4), means for presenting the messages that constitute the information tree as well as means for presenting a number of responses to the presented messages, and means for either selecting an additional message from said received information tree, requesting an additional part of the information tree from said at least one first computer (4), requesting information that is available on the computer network (3) but that is not part of the information tree, or indicating that no further information related to the received information tree is requested.

14. System according to claim 13, wherein said at least one second computer (2) comprises means for transmitting to said at least one first computer (4) a user ID, and

said at least one first computer (4) comprises means for receiving said user ID from said at least one second computer (2) and means for storing a user database containing user profiles, and where said means for selecting one of the information trees includes means for making this selection based on a comparison of criteria associated with the stored information trees and a user profile in said user profile database referred to by the received user ID.

15. System according to claim 13 or 14, wherein said at least one first computer (4) further comprises means for assigning priorities to said information trees stored on the storage means and where said means for selecting one of the information trees includes means for making this selection based on a comparison of said priorities.

16. System according to one of the claims 13 - 15, wherein said at least one first computer (4) comprises means for registering how many times a particular information tree or particular part of an information tree is transmitted over the computer network (3) and means for generating and presenting statistics based on said registration.

5

10

15

20

25

17. System according to one of the claims 13 - 15, wherein said at least one second computer comprises means for transmitting to said at least one first computer (4) information regarding what information trees or parts of information trees received from said at least one first computer (4) has actually been presented through said means for presenting messages and/or information regarding which responses have been selected through said means for selecting one of said responses, and

said at least one first computer (4) comprises means for registering 7said information transmitted from said at least one second computer and means for generating and presenting statistics based on said registration.

18. System according to one of the claims 13 - 17, wherein said at least one first computer (4) or said at least one second computer (2) comprises means for converting data representing text to data representing sounds of speech, and said at least one second computer (2) comprises a speech synthesizer; and

said means for transmitting all or a part of selected information trees over the computer network being arranged so as to transmit any text part of any message that is part of an information tree to said text to speech converter, and said text to speech converter being arranged to forward the converted data representing sounds of speech to said speech synthesizer.

- 19. System according to claim 18, wherein said at least one second computer (2) comprises means for receiving said data representing sounds of speech and based on said data generate and present on the display of said second computer an animation representing a talking head.
- 30 20. System according to one of the claims 13 19, wherein said at least one second computer (2) further comprises means for transmitting to said at least one first computer (4), information constituting an information tree, a part of an information tree, or a modification to an information tree, and means for requesting information from said at least one first computer (4).

- 21. System according to one of the claims 13 19, further comprising at least one third computer (1) including means for transmitting to said at least one first computer (4) through said computer network (3) or through a different computer network, information constituting an information tree, a part of an information tree, or a modification to an information tree, and means for requesting information from said at least one first computer (4):
- 22. System according to claim 20 or 21, wherein said at least one second computer (2) and/or said at least one third computer (1) includes means for establishing a communications link such as IRC (Internet Relay Chat) or audio or video conferencing, with other computers connected to said computer network; and where the responses to a presented message may include a request to establish such a link to a specified second or third computer.





ABSTRACT

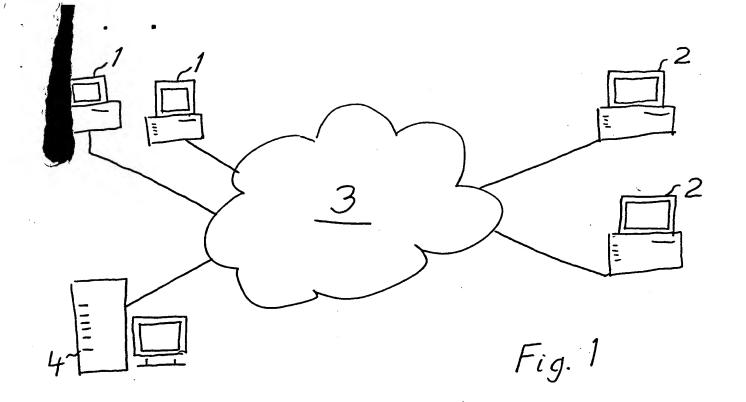
A method and a communication system for interactive distribution of information such as advertising over a computer network is described. 5 The system includes a first computer, an information server, containing the information to be distributed, and any number of second computers arranged to display said information as well as transmitting information such as requests for 10 further information back to the information server. All the computers are preferably connected to the same computer network. The information in the information server is arranged according to a information tree structure, such that when a first 15 message is displayed on the information client, the user will be able to choose from a number of requests for further information, and when these further messages are presented, the user is again given such a choice, thus creating a dialogue 20 involving the user.

In a particular embodiment of the system, the messages are multimedia messages such as images, animated computer graphics and sound. In a preferred embodiment of this multimedia version, the text message from the information server is sent through a text to speech converter which converts the text to a string of phonemes, diphones or some other representation of speech and forwards this to the information client which in this particular embodiment includes a speech synthesizer and possibly a computer graphics program generating a "talking head".

(Fig. 3)

25





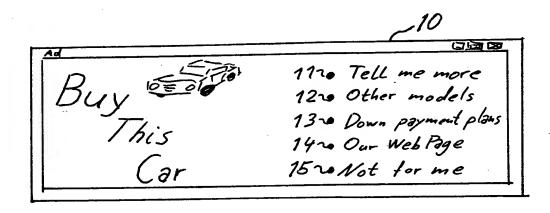
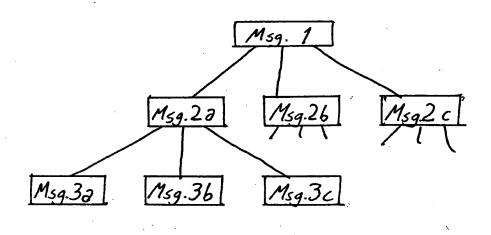


Fig. 2







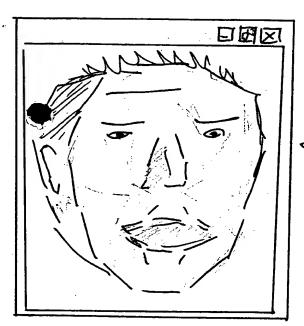
_					国区
	User Name	Myuser	Password	****	
	Age	20-35			
	Sex	F			
	Education Occupation	M.Sc. Research			
	Income	30-40.000€	Cancel	Send	

Fig. 4

A	B	C	Demographic Group
/2.372	9.450	10.348	1
7.844	4.216	6.012	2
6.312	31	5.748	3
5.914		4.543	4
5.264		3.916	5 Interactive
4.808		3.219	6 Level
4.206		2.897	7 Level
			8
			79
			10
			17
			12
			Beyond 12

Fig.5





Have you |

ever been |

to Spain?

Fig. 6

